



LEADING GLOBAL PHARMACEUTICAL COMPANY

Leading Global Pharmaceutical Company based in Mumbai and multiple locations in India. For more than 60 years, LEADING GLOBAL PHARMACEUTICAL COMPANY has been partnering healthcare globally in over 120 countries and in markets as diverse as Africa, Asia, Australia, Europe and the US.

Leading Global Pharmaceutical Company is a fully-integrated Indian pharmaceutical company manufacturing over 350 formulations and 80 APIs for various therapeutic segments.

Pain Points:

LEADING GLOBAL PHARMACEUTICAL COMPANY currently has multiple locations and thus having multiple datacenter on their lab locations so biggest challenge is the monitoring and maintenance of logs as they are required for audit purpose.

LEADING GLOBAL PHARMACEUTICAL COMPANY was possessing ESXi standard license for all locations and there were no alerts configures for monitoring due to limitations of standard license they had manual monitoring and maintenance was tedious job ,no specific log repository for audit purpose .

Main Goal to achieve were to bring down the highly involvement of monitoring of all locations and having log repository for all virtual infrastructure. Receiving alerts update to the latest software technology which would ease the data center manageability & also increase the Productivity.

Expect Analysis:

After complete study & survey conducted by High Profile Technical team, the outcome result tabled was to proceed with single plane visibility for all locations alerts and status of environment .

This will also bring down Datacenter Operation cost in terms of resources involved managing and monitoring, should have log repository for each site as per requirement of audit as there are frequent audits performed on location as per Pharma laws laboratories.

Resolution by Wysetek:

To achieve software compliance VMware as Virtualization with Business continuity was proposed. This helped to reduce the number of management cost over operations. With Reduction in management cost over operations, high saving were achieved in terms of manageability and production impact aggregated with any impact of any human errors .

Performance, Compliance & ease of IT operations was achieved with VMware Virtualization Cloud suite for Business Continuity.

To get the VMware features with upgraded version in cloud suite with private cloud suite giving high capabilities in operations , analysis and importantly meeting all the business requirements of client.

Benefits:

With VMware Cloud Suite as Virtualization software, total management and production day to day operations got reduced allowing customer to focus on business needs, which indirectly was a huge saving with respect to datacenter operations. Also increase in IT Operations Performance was observed.

With VMware Operations Manager (vROPS) compliance of Business continuity was achieved. Ease to manage & operate Datacenter Operations with the updated Software technology in place giving one plane visibility off all vCenters of 9 locations in single plane.

Another solution of vRealize Log Insight gave single point of repository at each locations giving them a hotspot for auditors and meeting the business requirement as it can save all the logs.