

# Wysetek Implements Commvault Backup for Shipping Service Provider



## Commvault backup solution led to improvement in service response times, ease of movement and reduced storage costs for the customer.

One of India's largest private sector shipping service provider with a formidable presence in the international maritime industry operates under two main businesses: dry bulk carriers and tankers.

The ISO 9001: 2000 certified conglomerate with a broad clientele including industry leaders, international oil companies and governments focuses on its services to emerge as a leading and preferred shipping service provider.

### Need for Solution

Backup software is becoming a core technology for all business today as data becomes pervasive across business units, multiple devices and cloud models. With a pulse on the global market and good understanding of the fast-evolving market needs, the customer is well-equipped with its IT infrastructure to anticipate the demands of its clients and to deliver successfully on its commitments. And hence data backup technology needs to be best, agile and responsive at all times.

The earlier backup software earlier by the customer has many challenges for the shipping service provider. The software required lot of daily management and handholding to ensure on-prem networks are appropriately backed up which took many man hours of the IT team.

As the data has grown multi fold under the management, they needed a backup software with features like better de duplication, compression that save the storage space along with easier management by IT team.

### Implementation by Wysetek

Wysetek team studied the IT environment and the business challenges faced by the customer. Commvault backup solution was suggested by the team as the best solution in the marketplace.

A total of 100 to 120 VMs were addressed by the enterprise backup Solution implemented by Wysetek that helped achieve easy management of backup and restoration for VMware, SQL DB, AD, and File systems ( size of 25 to 30 TB) along with replication using CDR for Application Servers.

Wysetek team completed the implementation as per client's requirement and ackled the issues in a professional manner.

Synthetic Full Backup feature of the solution help reduce the full backup window for each week at customer end. By deploying Commvault backup solution, the operational and business challenges solved for the customer included improved efficiency of business processes, improved uptime and access to data and improved protection of critical data and DR.

### The Benefits

Besides reduced complexity, the solution helped achieve better performance. The compression and duplication saved lot storage space, which means less hardware needed in the IT infra.

The solid backup and recovery service ensures data availability in all circumstances for the customer. A centralized management in Commvault backup solution simplifies the workload and optimizes IT resources.

A reduction in dedicated storage costs was beneficial for the customer in terms of reduced overall IT budgets.

Importantly, the Commvault backup solution led to improvement in service response times from IT team to the customers which is extremely crucial is service provider business.

### Prime Back Up Challenges at Customer solved by Wysetek

- Improved efficiency of business processes
- Improved uptime and access to data
- Achieved better performance
- Improved protection of critical data and DR
- Compression and duplication saved storage space leading to less hardware.

## Big Benefits of Commvault Backup Solution

- Ensures data availability in all circumstances
- Reduction in dedicated storage
- Centralized management simplifies workload and optimizes IT resources
- Improvement in service response